

*Para informacion en espanol, visite [www.ftc.gov/credit](http://www.ftc.gov/credit) o escribe a la FTC Consumer Response Center, room 130-A, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.*

### **A Summary of Your Rights Under the Fair Credit Reporting Act**

The federal Fair Credit Reporting Act (FCRA) promotes the accuracy, fairness and privacy of information in the files of consumer reporting agencies. There are many types of consumer reporting agencies, including credit bureaus and specialty agencies (such as agencies that sell information about check writing histories, medical records, and rental history records). Here is a summary of your major rights under the FCRA. **For more information, including information about additional rights, go to [www.ftc.gov/credit](http://www.ftc.gov/credit) or write to: Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington D.C. 20580.**

- **You must be told if information in your file has been used against you.** Anyone who uses a credit report or another type of consumer report to deny your application for credit, insurance, or employment - or to take another adverse action against you - must tell you, and must give you the name, address, and phone number of the agency that provided the information.
- **You have the right to know what is in your file.** You may request and obtain all the information about you in the files of a consumer reporting agency (your “file disclosure”). You will be required to provide proper identification, which may include your Social Security number. In many cases, the disclosure will be free. You are entitled to a free file disclosure if:
  - ✓ **a person has taken adverse action against you because of information in your credit report;**
  - ✓ **you are the victim of identity theft and place a fraud alert in your file;**
  - ✓ **your file contains inaccurate information as a result of fraud;**
  - ✓ **you are on public assistance;**
  - ✓ **you are unemployed but expect to apply for employment within 60 days.**

In addition, by September 2005 all consumers will be entitled to one free disclosure every twelve months upon request from each nationwide credit bureau and from nationwide specialty consumer reporting agencies. See [www.ftc.gov/credit](http://www.ftc.gov/credit) for additional information.

- **You have the right to ask for a credit score.** Credit scores are numerical summaries of your credit-worthiness based on information from credit bureaus. You may request a credit score from consumer reporting agencies that create scores or distribute scores used in residential real property loans, but you will have to pay for it. In some mortgage transactions, you will receive credit score information for free from the mortgage lender.

- **You have the right to dispute incomplete or inaccurate information.** If you identify information in your file that is incomplete or inaccurate, and report it to the consumer reporting agency, the agency must investigate unless your dispute is frivolous. See [www.ftc.gov/credit](http://www.ftc.gov/credit) for an explanation of dispute procedures.
- **Consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information.** Inaccurate, incomplete or unverifiable information must be removed or corrected, usually within thirty days. However, a consumer reporting agency may continue to report information that it has verified as accurate.
- **Consumer reporting agencies may not report outdated negative information.**  
In most cases, a consumer reporting agency may not report negative information that is more than seven years old, or bankruptcies that are more than ten years old.
- **Access to your file is limited.** A consumer reporting agency may provide information about you only to people with a valid need—usually to consider an application with a creditor, insurer, employer, landlord, or other business. The FCRA specifies those with a valid need for access.
- **You must give your consent for reports to be provided to employers.** A consumer reporting agency may not give out information about you to your employer, or a potential employer, without your written consent given to the employer. Written consent generally is not required in the trucking industry. For more information, go to [www.ftc.gov/credit](http://www.ftc.gov/credit).
- **You may limit “prescreened” offers of credit and insurance you get based on information in your credit report.** Unsolicited “prescreened” offers for credit and insurance must include a toll-free phone number you can call if you choose to remove your name and address from the lists these offers are based on. You may opt-out with the nationwide credit bureaus at 1-888-5-OPTOUT (1-888-567-8688).
- **You may seek damages from violators.** If a consumer reporting agency, or, in some cases, a user of consumer reports or a furnisher of information to a consumer reporting agency violates the FCRA, you may be able to sue in state or federal court.
- **Identity theft victims and active duty military personnel have additional rights.** For more information, visit [www.ftc.gov/credit](http://www.ftc.gov/credit).

**States may enforce the FCRA, and many states have their own consumer reporting laws. In some cases, you may have more rights under state law. For more information, contact your state or local consumer protection agency or your state Attorney General. Federal enforcers are:**

## **TYPE OF BUSINESS**

**Consumer reporting agencies, creditors  
& others not listed below**

**National banks, federal branches/agencies  
of foreign banks (word “National” or initials  
“N.A.” appear in or after bank’s  
name)**

**Federal Reserve System member banks  
(except national banks, and federal  
branches/agencies of foreign banks)**

**Savings associations and federally chartered  
savings banks (word “Federal” or initials  
“F.S.B.” appear in federal institution’s name)**

**Federal credit unions (words “Federal  
Credit Union” appear in institution’s name)**

**State-chartered banks that are not members  
of the Federal Reserve System**

**Air, surface, or rail common carriers  
regulated by former Civil Aeronautics Board  
or Interstate Commerce Commission**

**Activities subject to the Packers and Stockyards  
Act, 1921**

## **CONTACT**

**Federal Trade Commission:  
Consumer Response  
Center-FCRA  
Washington, DC 20580  
1-877-382-4357**

**Office of the Comptroller of the  
Currency, Compliance Mgmt.  
Mail Stop 6-6  
Washington, D.C. 20219  
1-800-613-6743**

**Federal Reserve Board  
Division of  
Consumer & Community  
Affairs  
Washington, D.C. 20551  
202-452-3693**

**Office of Thrift Supervision  
Consumer Complaints  
Washington, D. C.  
1-800-842-6929**

**National Credit Union Admin.  
1775 Duke St.  
Alexandria, VA 22314  
1-703-519-4600**

**FDIC  
Consumer Response Center  
2345 Grand Ave. Suite 100  
Kansas City, MO 64108  
1-877-275-3342**

**Dept. of Transportation  
Office of Financial Mgmt.  
Washington, D.C.  
1-202-366-1306**

**Dept. of Agriculture  
Deputy Administrator-GIPSA  
Washington, D.C. 20250  
1-202-720-7051**