



Peace of Mind with Away From Home Care®

Be our guest

With a guest membership through Away From Home Care, you or your dependent may obtain coverage through another participating BlueCross and/or BlueShield's (host) HMO plan when you are away from home and out of your regular service area. Coverage periods are from 90 days to one year. Guest memberships need to be renewed after one year.

Guest memberships are helpful for:



Students

Children attending school out-of-state



Families apart

Families residing in different service areas



Long-term travelers

Long-term work assignments or retirees with dual residences

Easy access to care

With the Away From Home Care program, you have ongoing access to the care you need while living away from home.

How it works:

1. If you or a dependent will be away from home for at least 90 consecutive days, call us at the number on the back of your BlueCross BlueShield of Western New York member ID card. We'll let you know if there is a participating host plan nearby.
2. We'll help you complete a guest membership application and send it to you for your signature. It usually takes 30 days from the date of the request to establish a guest membership in the host network.
3. We'll forward your signed application to the host plan.
4. The host plan will provide you with a membership ID card, doctor information, and instructions on how to access your benefits while using your guest membership.
5. When you need medical care, simply call your host doctor for an appointment.

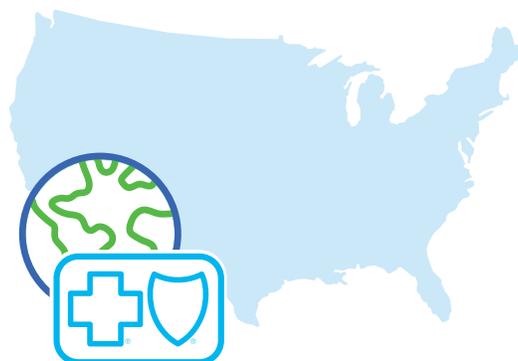
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Take your coverage on the road

Always remember to carry your Blue Cross BlueShield member ID card with you wherever you go. It contains all the information you need to access health care services when away from home.

To learn more about the Away From Home Care program, call us at the customer service number listed on the back of your member ID card.

Away From Home Care is not available with all plans, including on-exchange, standard, and high-deductible plans. Please consult your contract for more information.



A division of HealthNow New York Inc., an independent licensee of the Blue Cross and Blue Shield Association.

BlueCross BlueShield of Western New York complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Para obtener asistencia en español, llame al servicio de atención al cliente al número que aparece en su tarjeta de identificación.

請撥打您 ID 卡上的客服號碼以尋求中文協助。