DAEMEN COLLEGE

CARE TEAM PROCESS FLOW CHART

Care Report filed

Is the community member's behavior an immediate threat to self or others? — Yes → **Call 9-1-1 and Campus Safety** → **Notify VPSA; Crisis Management Team involved**

No ↓

Is the community member having a medical emergency? — Yes → (to Call 9-1-1 and Campus Safety)

No ↓

Is community member's behavior disruptive? — Yes → **Is there an immediate concern?**

No ↓

Has a law been violated — Yes → **Contact VPSA to assess** → **Is there an immediate concern?**
- Is there an immediate concern? — No → **File Incident Report; address through Conduct Process**
- Is there an immediate concern? — Yes → (down to Case Manager address, follow-up)

No ↓

Has institutional policy been violated? — Yes → **File Incident Report; address through Conduct Process**

No ↓

Is the community member exhibiting any "irregular" psychological behavior? — Yes → **Contact VPSA to assess** — Yes → **Refer to Counseling**

No ↓

Is it an academic deficiency report? — Yes → **Refer to Academic Advising**

No ↓

Assign to Campus Care Team → **Case Manager Assigned** → **Case Manager address, follow-up**

Has the situation been resolved?
- No → (back to Assign to Campus Care Team)
- Yes ↓

Document response; resolve