



# DAEMEN

COLLEGE

**A World of Opportunity**

Office of the President

December 15, 2016

Daemen College  
Faculty and Staff

Dear Colleagues,

I am writing with good news: the College is planning a long-overdue upgrade of our phone system. This upgrade replaces our existing, archaic system with a modern voice-over-internet system.

After a thorough review process and careful consideration, the College's 21-person cross-divisional Phone Advisory Committee has recommended the DialPad phone system. This progressive system will empower us with such functionality as caller ID, emailed voicemail messages, text messaging to Daemen extensions, and improved call routing capabilities.

Office phones will be replaced with new models, and we will begin a slow migration to the new phone system over the Spring 2017 semester. The Office of IT will be in contact with departments and offices in the coming months to manage the transition.

What's more, if being mobile and agile complements your work style, this new phone system will allow you to forward your Daemen phone to your personally-owned smartphone. You could, in fact, choose to forego a desk phone altogether and have Daemen calls and text messages routed to your smartphone. If this feature would be beneficial and convenient for you, please fill out this form to let our Office of IT know that you are interested in more information about this option: <https://goo.gl/forms/CO8iKDyFIknAdMC83>

I would like to thank the committee members for all their hard work in helping us enter the twenty-first century, at least so far as our phone system is concerned: Megan Altman-Cosgrove, Dave Balcerzak, Becca Bley, Brian Caraway, Karen Cash, Darlene DiCesare, Kelly Duran, Melissa Fiori, Jon Good, Katie Hammer, Samantha Maiarana, Bob Mead-Colgrove, Tess Mulholland, Doris Murphy, Chris Pack, Carol Renner, Tiffany Shadden, Melissa Wilkerson, Isaac Williams, Paula Witherell, and Amanda Zanghi.

Cordially,

Gary A. Olson  
President